

SYSTEM REQUIREMENTS

Maximizer CRM 2019



System Requirements

MAXIMIZER CRM 2019

The hardware and software requirements for Maximizer CRM installation are listed in the following table. Please refer to the Maximizer website <https://www.maximizer.com/support/> for updated information.

Note that these are the minimum system requirements for Maximizer, and your operating system may have higher requirements for some components, such as processor speed and RAM. Refer to your operating system documentation for OS-specific requirements.

System Requirements

	SERVER
Processor speed	1.6 GHz (minimum) Quad Core 2.0 GHz or faster processor per server (recommended)
Available RAM	4 GB (minimum) 8 GB (recommended)
Available hard disk space	10 GB or more
Minimum video resolution	SVGA (1024X768) or higher-resolution video adapter and monitor
Database software	Microsoft SQL Server 2008, 2008 R2, 2012, 2014, 2016 or 2017 (updated to their latest service packs) with full-text search enabled.
Operating System	Microsoft Windows Server 2008, 2008 R2, 2012, 2012 R2, 2016 or 2019 (32-bit and 64-bit editions) * It is recommended to update to the latest service.
Reporting Services	Microsoft SQL Server Reporting Services with Microsoft SQL Server 2008 R2 Service Pack 1 or later, SQL Server 2012, 2014, or 2016
Email system	32-bit MAPI-compliant, or SMTP (Email Service)
Internet speed	1.5 Mbps (minimum) 2.5 Mbps or higher (recommended) * For a large number of users you will want to increase Internet speed.
Software on the server where Maximizer components for Microsoft IIS are installed	Microsoft Internet Information Server 7.0 (Windows Server 2008), 7.5 (Windows Server 2008 R2), 8.0 (Windows Server 2012), 8.5 (Windows Server 2012 R2), or 10 (Windows Server 2016, 2019)

Internet Browser:

Google Chrome for Windows and Mac, Mozilla FireFox for Windows and Mac, Microsoft Edge and Internet Explorer 11.

Mobile Access:

iPhone, iPad, iPod Touch (Supported iOS 8, 9, 10, 11, 12) Android devices (Supported Android 4, 5, 6, 7, 8)



“Since 1987, more than 1 million users and over 120,000 companies have trusted us to help boost the bottom line”

Vivek Thomas, President

ABOUT MAXIMIZER

We make enabling your success our top priority. That’s why we’re committed to helping each of our customers achieve outstanding results.

With top-rated tools for contact management, lead management and customer service, Maximizer CRM gives businesses everything they need to grow – all in one place.

Today, Maximizer is a global company with offices in five countries plus an international network of Certified Solution Providers. We constantly innovate to ensure our customers can become more successful.

Time and time again, they tell us that our exceptional service sets us apart as a market leader in CRM. And that feedback keeps us focused on making planning, selling and management ever easier – to help our customers get rapid results.

Grow with Confidence. Grow with Maximizer.



#GrowWithConfidence

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